Honeywell

Model 5101, 5102, 5103SL, 5110, 5111, 5115

STEEL SECURITY SAFE



Read this manual carefully and never store it inside the safe!

Models 5101, 5102, 5103SL, 5110, 5111, 5115

Steel Security Safe

PACKAGE CONTENTS

1 – Steel Security Safe

1 – Operation Manual

2 – Override Access Keys

4 – “AA” Batteries

1 – Mounting Kit w/ Bolts (Except 5103SL)

1 – Removable Shelf (Models 5103SL, 5110, & 5111 only)

ATTENTION

DO NOT RETURN SAFE TO STORE!

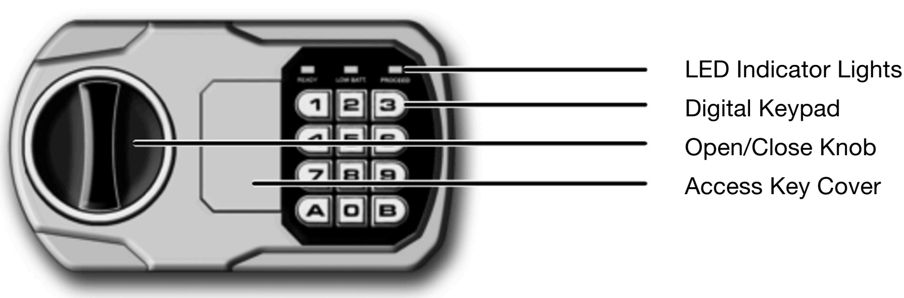
For missing parts or difficulty operating your safe, please contact our Consumer Assistance Department by telephone.

Store will not accept returned products without prior authorization. You must first contact our consumer assistance department.

US/Canada 1-877-354-5457 (Toll Free)
Mexico 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free)
Australia 0011-800-5325-7000 (Toll Free)
Germany/New Zealand 00-800-5325-7000 (Toll Free)

Other Countries XX*-310-323-5722
XX*- Dial U.S. Country Code first (Toll Charges Apply)

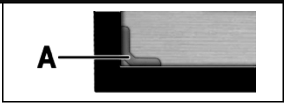
LOCK OVERVIEW



IMPORTANT – TEST DIGITAL LOCK BEFORE INSTALLING!!

IMPORTANT!

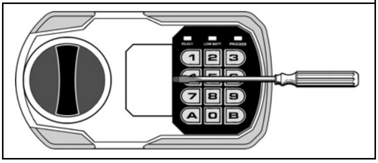
Remove plastic corner protectors (A) from the outside of safe door before operating.



SETUP

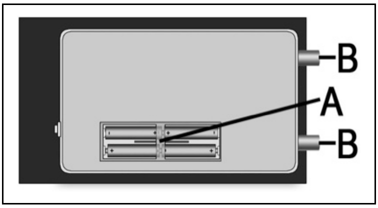
STEP 1. OPEN SAFE WITH OVERRIDE KEY

1. Remove override key cover with small screwdriver.
2. Insert override key and turn left to unlock safe.
3. Turn knob to right and open safe door.



STEP 2. INSTALL BATTERIES

1. Remove battery compartment (A) cover on inside door. Insert 4 “AA” batteries (included). Ensure the batteries are installed in the correct direction, with regard to polarity (+ and -) See diagram.
2. Replace the battery cover.
3. Do not close door before testing digital lock.

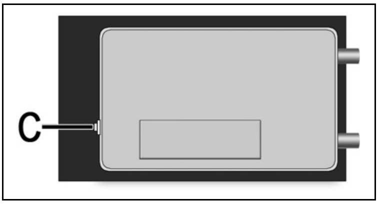


STEP 3. TEST DIGITAL LOCK

1. With door open, turn knob left to put locking door bolts (B) in lock position.
2. Remove override key and store in a secure place.
   NEVER STORE KEYS INSIDE SAFE!
3. Enter the preset pass code: “1”-“5”–“9”-“B” .
4. Turn knob to right within 5 seconds.
5. Lock bolts should recede into the unlocked position.

STEP 4. PROGRAM A NEW PASSCODE

1. With door open, press reset button (C) inside door.
2. Yellow light is on, enter new pass code in 30 seconds.
3. Enter new code (3 to 8 digits) followed by “A” or “B”.
4. Safe will beep and yellow light will turn off.

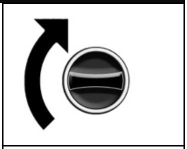


NOTE: The factory pre-set code will not work after a new pass code is programmed.

OPERATION

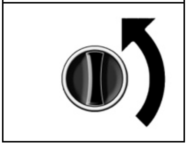
TO OPEN THE SAFE

1. To unlock and open safe, enter the pass code followed by “A” or “B”.
2. Turn door entry knob to the right and open door.



TO CLOSE THE SAFE

1. Close the door and hold it in the closed position.
2. Turn door entry knob to left to engage the lock bolts and lock safe.



SECURE LOCKOUT PERIODS

If a wrong code is entered three times in a row, the digital keypad will begin a five-minute secure lockout period. During this secure lockout period the keypad will become disabled. Once the lockout period has expired, the safe can be unlocked using the correct pass code. You may use the override key to open safe, but keypad will complete the full lockout period.

OVERRIDE ACCESS KEY

If the pass code is unavailable or your keypad fails due to dead batteries or other malfunction, you can open the safe using the override access key.

REPLACING BATTERIES

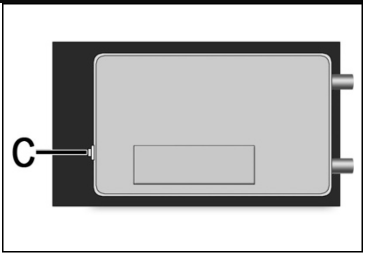
Note: The passcode might be reset to the original factory passcode (159) if batteries are removed or become too weak. You should always test your passcode after replacing batteries to ensure it is still active otherwise refer to step 4 of the “Set-up” section located on page 2 to reprogram your passcode.

IMPORTANT: The starter batteries included with this product are for testing purposes only and should be immediately replaced with new alkaline or lithium batteries. It is NOT RECOMMENDED to use Non-alkaline or rechargeable batteries.

Weak or dead batteries should be replaced immediately and all 4 batteries should be changed. To replace the batteries please follow the instructions in the SETUP section. Remember to always remove batteries from safe if not using for an extended period of time. If your batteries are completely dead and you cannot open the safe by using the digital keypad, use the override access key to open safe and access the battery compartment.

IF YOU FORGET THE PASSCODE

1. Use the override access key to open safe.
2. With door open, press red reset button (C) inside door.
3. Yellow light is on; enter new pass code in 30 seconds.
4. Enter pass code (3 to 8 digits) followed by “A” or “B”.
5. Safe will beep and yellow light will turn off.



MOUNTING KIT (Excludes model 5103SL)

You may bolt your safe to the wall or floor to added theft protection and resistance to tipping. Your safe has pre-drilled bolt-down holes in the back panel and in the floor.

To secure your safe to the wall and/or floor:

1. Select a suitable and convenient location for your safe.
2. Empty the safe and remove the carpet.
3. Locate the predrilled holes on the inside of safe.
4. Place your safe in the desired location.
5. Line up the predrilled holes and mark the floor or wall through the holes. NOTE: It is not recommended to attempt to bolt to both floor and wall.
6. Move the safe aside to clear marked spots for drilling.
7. Drill holes appropriate for hardware being used and the mounting surface. INCLUDED: (2 each – bolts, washers and masonry anchors).
8. Place the safe back over the holes and install the fasteners as required.
9. Once completed, replace the carpet.

NOTE: Bolting/unbolting of the unit is at the consumer's expense and discretion. LH Licensed Products is not responsible for any costs incurred if the unit is to be replaced.

If you have any questions about mounting the safe, please check with your local home center/hardware retailer or independent contractor.

REMOVABLE SHELF

Models 5103SL, 5110, & 5111

If your safe is equipped with a removable shelf, it can easily be removed to accommodate the storage of taller or larger items.

1. Empty shelf of all contents and remove any carpeting
2. Remove by lifting and tilting to side to fit through door opening.

DO NOT discard shelf. It is recommended that you store it for future needs.

ORDERING NEW / REPLACEMENT KEYS

The following information is required to order keys:

1. PROOF OF OWNERSHIP (1 of 2 Options Below)

   SALES RECEIPT & IDENTIFICATION – INTERNATIONAL ORDERS ONLY!
   - Copy of sales receipt showing Store, Date & Product Description.
   - Copy of your picture I.D. (Drivers license, passport, regular I.D.).

   PRODUCT OWNERSHIP VERIFICATION FORM

   If sales receipt is not available, contact us by email or telephone to request a "Product Ownership Verification Form".

2. ORDER INFORMATION

   CONTACT INFORMATION
   - Name & Shipping Address
   - E-mail address (If Available)
   - Telephone Number
   - Best Time to Contact You

   PRODUCT INFORMATION
   - Safe Model #
   - Safe Serial #
   - Lock Key #
   - Quantity of Keys Ordered

3. METHOD OF PAYMENT
   - Telephone:
     Visa or MasterCard
   - Mail:
     Check or Money Order

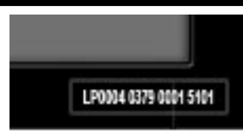
NOTE: For pricing please contact Consumer Assistance.
Contact information is located on the back cover of this manual

Terms subject to change without prior notification.

LOCATING SAFE IDENTIFICATION NUMBERS

SERIAL NUMBER

Located on lower right corner on front of safe. Do Not Remove Safe I.D. Tags!



KEY NUMBER

4 Digit Number etched on the metal collar located around the key hole.



LIMITED WARRANTY

LH Licensed Products, Inc., ("LHLP, Inc.") warrants that for a period of seven (7) years from the date of purchase, this product will be free from structural or mechanical defects resulting from materials or workmanship. LHLP, Inc., at its sole option and as the purchaser's sole remedy under this warranty, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement or repair will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value.

THIS IS YOUR EXCLUSIVE WARRANTY.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. You must keep the original sales receipt. Proof of purchase is required to obtain warranty service.

LHLP, Inc. dealers, service centers, or retail stores selling this product do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not apply to the finish on the product. This warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use or misuse of the product, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than LHLP, Inc. or an authorized service center, improper installation, or exposure to extremes of heat or humidity. Further, the warranty does not cover Acts of God, such as fire, flood, earthquakes, hurricanes and tornadoes.

LHLP, Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty or otherwise relating to the sale of this product. LHLP, Inc. is also not responsible for: costs associated with removing or installing the product; damage or loss of the contents of the product; nor for the unauthorized removal of the contents; or damages incurred during shipment.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LHLP, INC. DISCLAIMS ANY AND ALL OTHER COVENANTS AND WARRANTIES.

Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty period. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province, or jurisdiction to jurisdiction.

CONSUMER ASSISTANCE

EMAIL (Best Contact Method):	LHLPCustomerService@LHLPinc.com
WEBSITE:	www.Honeywellsafes.com (Effective April 15, 2013)
ADDRESS:	Consumer Assistance Dept. LH Licensed Products, Inc. 860 East Sandhill Avenue Carson, CA 90746 USA
TELEPHONE:	**US/Canada** 1-877-354-5457 (Toll Free) **Mexico** 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free) **Australia** 0011-800-5325-7000 (Toll Free) **Germany/New Zealand** 00-800-5325-7000 (Toll Free) **Other Countries** XX*-310-323-5722 (Toll Charges Apply) XX*- Dial U.S. Country Code first
CALL CENTER HOURS:	**US/Canada** 7am – 5pm (PST**) Mon – Fri
CALL BACK HOURS:	**Other Countries** 7am – 8pm (PST**) Mon – Fri PST**- Local time in Los Angeles, CA, USA

INTERNATIONAL CALL BACK HOURS:
If you need to speak with a consumer assistant and cannot contact us during the Call Center hours above, please send an email or leave a telephone message, including your Name, Telephone Number and the best time for us to contact you during the Call Back hours above and we will make our best effort to contact you and help to answer any of your questions or concerns.

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Carson, CA 90746

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